

Lodgify Smart Pricing Fee

The Smart Pricing Fee is a 0.8% percentage fee applied on bookings entered in Lodgify with the Lodgify Smart Pricing feature enabled. This fee is applied only on bookings in the Rental with the Smart Pricing feature applied. Find all the information related to this fee below.

Content:

1. How to check for my Smart Pricing Fee percentage?
2. What bookings are subject to the Smart Pricing Fee?
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1. How to check my Smart Pricing Fee percentage?

The Smart Pricing Fee only applies to properties with the Lodgify Smart Pricing feature enabled. Simply go to the Billing section of your account and check the Smart Pricing Fee for your subscription, as shown below.

The screenshot shows the Lodgify Billing interface. At the top, there is a navigation bar with the Lodgify logo and the word 'Billing'. Below this, the 'Billing' section is displayed, featuring two tabs: 'Billing Address' and 'Billing History'. The main content area contains four identical subscription cards, each representing a 'Starter - Monthly' plan. Each card includes the following information:

- Plan name: Starter - Monthly (Active)
- Website: www.mywebiste-lodgify.com
- Next Billing: 29 Oct 2022
- Booking fee: +1.9%
- Smart pricing: +0.8%
- N° of Rentals: 2 / 4
- Paid apps: White label webiste
- Upgrade button

Note: If your Smart Pricing Fee does not appear, you can confirm the amount by contacting our support team at help@lodgify.com.

2. What bookings are subject to the Smart Pricing Fee?

Booking Source

The Smart Pricing Fee is charged on bookings in your Lodgify Reservation Inbox received via our Airbnb Pro, Booking.com, Expedia, Google Vacation Rental, VRBO, and any other additional channel we may add in the future to our channel manager, while the Smart Pricing feature is enabled for that Rental. Additionally, this fee is also applied on bookings that you received through your Lodgify booking engine as well as on bookings that you add manually into Lodgify.

Booking Status

The Smart Pricing Fee is charged only for bookings with status "Booked" and "Declined" minus the cancellation adjustment (see "Declined bookings" below).

3. How is the Smart Pricing Fee calculated?

"Booked" Booking

For bookings with the status "Booked", the Smart Pricing Fee is calculated by multiplying the Smart Pricing Fee percentage over the Total amount of the booking including Promotions, Fees, Taxes and Add-ons.

Example:

Let's say you've enabled the Smart Pricing feature for a rental with a 0.8% Smart Pricing Fee and receive a \$100 booking from Booking.com with status "Booked". The \$100 cost of this booking is composed of a \$90 room rate, \$7 in cleaning fees, and \$3 in taxes. In this case, the Smart Pricing Fee due would be \$0.80 (i.e. 0.8% of \$100).

"Declined" Booking

For "Declined" bookings, the Smart Pricing Fee is calculated by multiplying the Smart Pricing Fee percentage over the Total amount incl. Promotions, Fees, Taxes and Addons minus the Cancellation Adjustment.

Example:

For example, if a guest has already pre-paid \$90 and you refund \$30, then the Smart Pricing Fee is only due over the remaining \$60. So if your Smart Pricing Fee is set to 0.8%, the Smart Pricing Fee due is \$0.48 (i.e. 0.8% of \$60).

Note: The Smart Pricing Fee will be due and charged even if you move a booking into the Trash folder.

4. When/how is the Smart Pricing Fee charged?

Each booking becomes eligible to be charged 24 hours after the booking's check-out date. The Smart Pricing Fee will be billed and charged on a monthly basis using the payment method saved in your Billing page to process your subscription charges.

If you disable the Smart Pricing feature, all bookings received in Lodgify with a departure date in the future but received prior to disabled date will be subject to the Smart Pricing Fee. Once Smart Pricing is disabled all outstanding bookings that have a departure date after the disabled date will be charged immediately and will be billed on the first day of the following month.

Example:

You disable the Smart Pricing feature on July 1, 2023 and you received 3 bookings in the month of June 2023 with a check-out dates in the month of October 2023, those 3 bookings will be subject to the Smart Pricing Fee and will be billed the month following the disabled date; August 2023.

Smart Pricing Fee vs. Booking Fee vs. Transaction Fee: What is the difference?

The Smart Pricing Fee is different to the Booking Fee and the Transaction Fee. Please read more about the Booking Fee [here](#) and more about the Transaction Fee [here](#).

If you want to dispute an amount, you can do so during 14 days after receiving the invoice, by contacting our Support team at help@lodgify.com.